

Corporate Overview



Making Connections for Life.

Founded:

July 1975

Headquarters:

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Winston-Salem, NC 27101
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Additional Office Locations:

Ahmedabad, India Little Rock, AR
Atlanta, GA The Netherlands
Australia

Key Executives:

Andrew J. "Flip" Filipowski Exec Chairman
Ted Collins Chief Executive Officer
Anne Martin Chief Financial Officer
Paul Tatro EVP, Sales
Jeff Jones EVP, Business Development
Jennifer Filipowski EVP, Marketing
Mark Fetherolf EVP, Technology
Evans Wroten EVP, Delivery
Marc Koffskey EVP, Customer Care
Steve McDowall EVP, Software Engineering

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Background

Since 1975, InterAct Public Safety Systems has been *Making Connections for Life™* providing both stand-alone and fully integrated mission-critical public safety and homeland security systems and products. As the pioneers of the first three-screen E9-1-1 system over 20 years ago, our passion for innovation is leading the way to Next Generation telephony, dispatch, records management, and mobile data systems. We're extending the definition of public safety with unique applications like intelligent digital video surveillance, alert notification, and crisis management systems. InterAct is a one-stop shop and sole point of contact for custom solutions that make it possible for first responders from private, state, local and national agencies to decrease response times and increase their effectiveness in the communities they serve. InterAct has also achieved ISO 9001:2000 certification, becoming one of the only public safety systems providers to achieve this certification.

Market

With the threat of global terrorism, the need for well equipped public safety agencies is ever-growing. The ability to respond quickly and efficiently to emergencies makes a tremendous difference in saving thousands of lives. Basic population growth and the ubiquity of mobile, cellular, and voice over IP (VoIP) communications, require a commitment to continuous technological improvement. Increased security of borders, ports, airports, and even our schools has brought the need for interoperable communications between agencies to the forefront.

As the definition of public safety is expanding beyond 9-1-1, InterAct is leading the way with the development and implementation of its line of Next Generation products for public safety and homeland security. Our continued dedication to exploring cutting edge solutions positions us in the forefront of the public safety IT market, currently projected to grow to \$19.7 billion by 2009. Our cutting edge TrueSentry video surveillance system is positioned to dominate the market projected to be \$4.09 billion by 2010. Our expanded presence in global markets places us in a unique position to provide our service and equipment worldwide.

Customers

InterAct's customer base serves a population of more than 57 million citizens across 650 communities in 29 states, plus a number of international installations, protecting borders in highly volatile situations. We provide a variety of public safety solutions to city, county, state, and federal agencies, and tribal communities with installations in locations such as the metropolitan area surrounding Atlanta, GA; Orange County, FL; the Pennsylvania State Police; and the Kentucky State Police. Our unprecedented customer satisfaction and retention rate testifies to InterAct's success with carrying out its core mission of *Making Connections for Life™*.



ISO 9001:2000
FM 511045

Partners

- > AT&T
- > BIO-key International
- > CSI Cashless Systems
- > Cincinnati Bell
- > Denali Solutions
- > Digitech Services, Inc.
- > Embarq
- > Emergency Technologies
- > ESRI
- > In-Synch Systems
- > L-3 Communications
- > Lockheed Martin
- > Northrop Grumman
- > MissionMode
- > The Omega Group
- > PCSS
- > Pictometry
- > Priority Dispatch
- > Radio IP
- > SD • I
- > Solacom
- > Southern Automated Systems, Inc.
- > Trificient
- > TrueSystems

Products

Command and Control Systems

Every second counts for public safety agencies. No matter what the situation, integrated 9-1-1 systems from InterAct effectively handle information and ensure the mission gets done. InterAct systems take control of today's technology and create an unparalleled tool for public safety professionals on all levels.

The features of our E9-1-1 systems are among the most comprehensive in the industry. Our fully integrated systems provide mapping and addressing, and can be configured to identify locations that still use the rural route number system. Other benefits include no single point of failure, priority answer functions, and seamless interfaces with a wide range of databases, update and scrubbing tools, and other crucial applications.

Our suite of Command & Control Systems includes:

- > E9-1-1 and NG9-1-1 Telephony Systems
- > Computer Aided Dispatch (InterAct CAD)
- > Geographic Information System (OdysseyGIS)
- > Mapping and Addressing Services
- > Management Information System (HyperionMIS)
- > ALI Database (HyperionALIDB)
- > NCIC Interface (JavelinNCIC)
- > Crisis and Incident Management (MissionMode)

Records Management Solutions

Making sure public safety personnel have quick and easy access to critical information is more important than ever. Records Management Solutions from InterAct seamlessly extract, filter, and share data from multiple sources through one easy-to-use package. This results in the effective management of internal information, which means success for both local and state level agencies.

Our suite of Records Management Solutions includes:

- > Law Records Management System (AthenaRMS and MobileSynchRMS)
- > Fire Records Management System (VulcanFMS)
- > EMS Records Management System (VulcanEMS)
- > Jail Records Management System (JailTracker)
- > Municipal Court Software (OMNI COURT)

Data Sharing and Mobile Solutions

Effective community policing requires more officers to be on patrol, not mired in paperwork. Yet a lack of current information due to a backlog of reporting can put public safety personnel and the members of a community in danger.

InterAct offers powerful Mobile and Data Sharing technology to deliver public safety agencies the most up to date information and give officers the tools to file their paperwork and access critical information remotely in the field.

Our suite of Data Sharing and Mobile Solutions includes:

- > Mobile CAD/NCIC (OdysseyMobile)
- > Mobile Field Reporting for Law, Fire and EMS
- > Automatic Vehicle Location (TitanAVL)

Intelligence, Security & Surveillance

InterAct offers a complete surveillance and security management platform that combines your security resources for effective threat detection and proactively pushes this information out to your response teams. The TrueSentry video surveillance system protects people, facilities and assets using both analog and digital cameras, in fixed and mobile applications. With the MissionMode crisis management system, you can organize a response team virtually via an online Situation Center where alert notifications and other critical information, like response plans and procedures, can be shared.



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